



JRN CONNECTION



Inspector Shaw



Happy 35th JRN Anniversary to Rod Shaw, II!!!

Thank you for all of your behind-the-scenes detective work that helps keep JRN on top of things.

Thank You~
Angela Gibbons, JRN Executive Assistant

Hero of the Coliseum



Please help me congratulate **Lois Williams, RGM at Coliseum Blvd in Montgomery Alabama** for **42 years** of service and still going strong. Many times, when I was a new RGM, and was in need of help and coaching, I'd pick up the phone and call Lois, and every time she would answer my call and give me that much needed help, thank you so much Lois, I am forever grateful,
WE ARE JRN ♥ ALWAYS !!!
Timothy Holston, Area Coach

Too Young

Debbie Follis, JRN Controller, has been with the company for **45 years**.

How in this world can you have your 45th anniversary and you are not even that old yet?!

Millie Lovett, JRN Accounting

Mr. Neal (John) always said he and I were in the same kindergarten class lol!

Debbie Follis

LOLOL...Happy 45th Anniversary Debbie with all of our respect and admiration for your leadership and incredible work ethic!!! We all thank our lucky stars for you each and every day!!!

Tyrone Neal, JRN President



27 with Katie



Happy birthday to **Miss Katie Walker** she's been with the company **27 years**. Wanting to wish her a happy birthday today and we appreciate all you do for us. Happy birthday Katie! We all love you!

Erma Hoskins Elliott, RGM Rocky Top TN

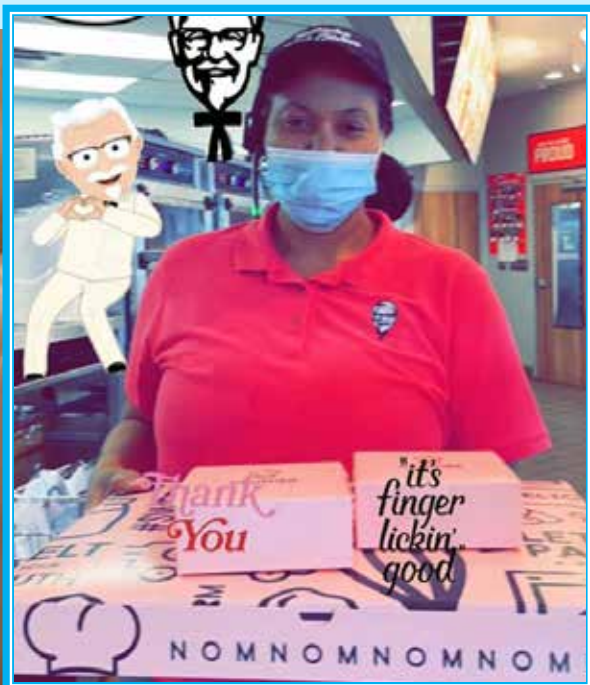
Donna's 17th



Happy 17th JRN Anniversary to Donna Edwards, JRN Payroll!!! Donna loves to travel with her husband, Rick. She is an avid reader, and loves to spend time with her family. She has 6 grandchildren - 5 girls and 1 boy - who keep her busy.

Angela Gibbons, JRN Executive Administrator

Thanking Tamara



I came to the store at **Memorial Blvd, Murfreesboro, TN**. **RGM Tamara Gilbert's team** was telling me how they appreciate her. On her days off she's always calling in to check on her team. Communication is our key to success! Thank you! For all you do!

Stacy Fer, Area Coach

Lucky 13



Millie Lovett has been with **JRN Accounting** for **13 years**, and we're lucky to have her. She is a very involved grandmother of three to boys, Desmond 8, Lennon 4, and baby girl McCartney 18 months. She is actively involved in her church.

Happy Anniversary Millie with sincerest appreciation for your 13 years of support!!
Tyrone Neal, JRN President

Welcome Grace-Ann



We are super excited at **Wise, VA KFC** to announce the newest member of our team family!! Welcome to the world **Ms Haven Grace-Ann Sexton**. She is the granddaughter of **Marian McGraw**. (Our AUM) and the daughter of team member **Jenny Sexton**. She has the entire team wrapped around her tiny finger, already!! Yes that includes me 😊. We are so happy for them and so grateful that Momma and baby are doing great!!

Shannan Carver, AUM Wise VA

Sue's Two



We celebrate the **second anniversary** of **Sue Bassham, JRN Payroll**, who always has a smile and a kind word for everyone – and for those of you who don't know – Sue knows her way around some flowers.

Angela Gibbons, JRN Executive Administrator

*Happy belated Anniversary Sue!!! Thank you for your smiles and kind words I didn't know about your love of flowers...fabulous!!! Sincerely,
Tyrone Neal, JRN President*

Welcome Amy!



I was born and raised in Columbia TN. I have recently moved back after about 8 years. I have two children...Emma, 18 and Jack 13. The most important thing to me is my family. I am happy to be back in my hometown and working at JRN.

Thank you,
Amy Pratt, JRN Accounting

Jimmy to the Rescue

This past year has been crazy, to say the least. With everything constantly changing, it's extremely hard to keep up. At times like this, we have to uplift each other. To help one another. That is exactly what one of our very own team mates did. Can everyone please give **Jimmy Denny** a big high five?

He went above and beyond to help a couple who were having trouble with their car for a long while.

Emily Sluder and Robert Johnson have been making the Colonel proud at our **Patton Ave. Asheville NC** store. They work hard and are amazing people to work with. Jimmy donated a truck to them so they would have a safe and reliable source of transportation. These 3 people show us what it really means to be part of the KFC family. Thank you Jimmy, and good Luck Emily and Robert!

William Thomas, AUM Patton Ave. Asheville NC

Recognizing Danville and Jimbo

Hello everyone!

I'm on the KFC Food Innovation team and recently visited **Danville, KY** and had such a great experience I wanted to share with the JRN and KFC folks that are responsible for leading this restaurant.

It was Tuesday afternoon during a non-peak time (about 2:30pm). I had a car full of my out of town cousins, mostly from Massachusetts and Brooklyn, NY. One of my cousins has married an Australian who is a big eater and LOVES KFC. He is always curious about my work projects and when he came to Louisville he wanted to visit HQ and the Colonel's grave/bust in Cave Hill cemetery. Literally OBSESSED. He couldn't come to HQ, so naturally we had to visit a restaurant on our way down to Lake Cumberland so he could get his fix while in Kentucky.

We pulled through the drive-thru and were greeted so pleasantly by **Jimbo (RGM Jimmy Marcinek)**. Our order was a smorgasbord for our Aussie to sample. We ordered Nashville Hot Tenders, the new Chicken Sandwich, a few ALC sides, biscuits and an 8 pc bucket of COB. Jimbo asked "Do you want the bucket to be Original, Extra Crispy or mixed up just like me." Boy did we get a kick out of that!

The food was SO fresh and fast, accompanied with all the sauces we asked for, napkins and service with a smile. Way to go Jimbo and the folks at the Danville store! They made the Colonel proud and the Australian crushed all of the food and was super satisfied 😊

I don't have a tangible recognition gift but wanted to at least give a shout out to **Jimbo, Paul (Marcinek, Area Coach)** and this entire restaurant for doing such a great job and giving us a wonderful experience!

All the best,

CLAIRE BRANDENBURG, CFS, FOOD INNOVATION

Claire,

Thank you so much for the great shout-out to Jimbo. JRN has a great organization that makes the Colonel proud. We always hear about the challenges, but thank you for highlighting the great experience. Well done Team JRN!

Jeff Griffin, Director, Franchise Operations

Claire, thanks so much for sharing!

Team JRN, what a special and well-deserved recognition shout-out to Jimbo and the entire **Danville Restaurant Team!** Thank you all so much for continuing to be such outstanding partners and delivering nothing but a world class guest experience... you rock!

Thank you

Melissa Cuadra HR Leader- KFC

Claire,

Thank you for sharing your experience at KFC Danville and for the excellent shout-out to Jimbo.

Team JRN - Thank you so much for delivering outstanding guest experiences and operating world-class Best on Block restaurants.

Thank you.

ALBERTO RAVELO, Franchise Operations Coach

Afternoon Claire, with sincerest appreciation for your kind recognition! From delicious chicken to outstanding service, thank you Jimbo, Paul and Team Danville for your exceptional hospitality and powerful testament to operations excellence!

All our very best,

Tyrone Neal, JRN President

Refer Madness!!

Team Builder



Thank you **Jacob Updike** for helping to build our team!
Samantha Poore, AUM Ringgold GA.

Twice the Value



Another \$100 for **Ericia Mills McClintock** for an employee referral 🙌👏
Melissa Beasley is a great asset to our team thank you Erica!
Valerie Maloney, RGM Benton IL.

Lovely at Rocky Top



Congratulations **Madison Lovely** on your employee referral. Thank you so much! We appreciate you!
Erma Hoskins Elliott, RGM Rocky Top TN

Cruise at the Beach



Thank you **Jennifer Cruise** from the **Ft Walton Beach FL** location for referring **Lydia Davis** to us! We sure appreciate you both!
Amanda Lambden, Area Coach

More Refer Madness!!

Johnathon Brings Noah



Thank you **Johnathon Stanley** for referring **Noah Sanders!!!** I appreciate everything you both do to make us great!!!
Jess Manus, RGM Marion, IL

Conner and Corey



Thank you, **Conner Lanter** for referring **Corey Cunningham** to **Somerset, KY**.

All in the Family



This is a picture of **Douglas** and **James Peace** at the **Somerset KY KFC**. Douglas referred his brother, James, and received a \$100 gift card.
Somerset KY

Super Supervisor



Happy **6yr JRN Anniversary** to one of my **Best Shift Supervisors, Kevin Beale**, I am blessed to have you on my team! Thank you for your dedication, hard work and keeping the nightly dinner rush running smoothly.
Love ya!
Michelle DeChristina Watson, RGM Herrin IL

Add Another!



Patricia Dick referred Debra Tipton to the Somerset KY KFC.

New on the Block



Our Timberlake KFC Store in Lynchburg, VA reopened after their American Showman remodel on 8/10 at 10:51 am Eastern.



Our Boardwalk KFC Store in Lexington, KY reopened after their American Showman remodel August 17 10:50 am Eastern time.

Bingo Champ!



Happy 56th birthday to one of my favorite chefs, Carmen Prakel. I love your sass, your hard work, and dedication. Carmen loves to play bingo. She shares her weekly winnings by buying lunch for my entire team. Thanks Girl We love and appreciate you!! Michelle Watson, RGM 32yrs, Herrin IL



Our KFC Store in Henderson, KY reopened after their American Showman remodel August 24 at 11:00 am Central. Congratulations and a big "Thank You" to everyone who worked together to make this happen. Angela Gibbons, JRN Executive Assistant



Hanson Ave, Fredericksburg, VA

Virginia. Exemplary service!

Virginia was amazing!

Virginia, added Buffalo sauce after I placed the order. Bottom line, she is just great at her job. Others would not have offered to remake the sandwich. Virginia was very nice and got my order out efficiently.

Jennie was very nice and friendly,

Lana, fast service.

Virginia was fast, friendly, and accurate!

Ms. Tyler did a great job helping with the order. She was very friendly and prompt. She made sure we had what we needed for our drive-thru order. She gave overall great customer service.

Her name was **Virginia** and she was super excited that I had exact change for payment.

She was a manager I believe her name was **Amber**. She has short auburn hair. She is always very sweet and personable.

Massaponax

Kelly. She was very nice and professional. 0160

Solimar was very helpful respectful fast had a smile on his face just a very pleasant interaction.

April, the cashier, was a wonderful person need more people like her there. And in the world in general.

Waynesboro, VA

Great courteous service.

I didn't get their name, but **Stephen** is the name on our receipt. They were very polite, had a mask on showing concern for the customers' safety. Asked if we needed anything and just seemed like they were enjoying what they were doing and happy to provide a great level of service. That is very appreciated at the end of a long day. I will assume there was a smile behind that mask. Again, Great job!

The **young person** helped with ordering, was friendly and made sure I had everything I needed and wanted.

I had difficulty deciding what meal plan to choose. He was helpful in explaining the menus items for me. I really appreciated his patience and friendly help.

Aquia

Bland was very nice and ask me to return.



JRN ANNIVERSARY DATES in SEPTEMBER 2021

FIRST NAME	LAST NAME	LOCATION	DATE	YEARS
Harris	Martin	Marty Wall Regional Office	9/2/1973	48
Paul	Marcinek	Roger Gregory Regional Office	9/1/1976	45
Kathy	York	London, KY	9/9/1977	44
Linda	Ryan	Big Stone Gap, VA	9/1/1979	42
Janet	Moyers	Massaponax, VA	9/13/1987	34
Tracy	McDavid	Tate's Creek, Lexington, KY	9/25/1989	32
Marty	Wall	Marty Wall Regional Office	9/25/1989	32
Julene	Williams	Foley, AL	9/26/1989	32
Clayton	Neal	JRN Real Estate, Columbia, TN	9/1/1990	31
Gary	Wilder	Manchester, TN	9/12/1990	31
Barbara	Armstrong	W. Oglethorpe, Albany, GA	9/10/1993	28
Paul	Golder	Orange Ave. Roanoke, VA	9/29/1994	27
Ponchita	Mathews	Apalachee Tallahassee, FL	9/15/1996	25
Erica	Washington	Eastern Blvd. Montgomery, AL	9/16/1996	25
Judy	Campbell	Bristol #1, TN	9/22/1996	25
Connie	Barr	Bristol #3, VA	9/24/1996	25
Angela	Smith	Bristol #1, TN	9/9/1999	22
Jamie	Porter	Mt. Vernon, IL	9/28/1999	22
Kimberly	Nutt	JRN Accounting, Columbia, TN	9/5/2000	21
Crystal	Oquinn	Strawberry Pls. Knoxville, TN	9/11/2000	21
Arnetris	Perry	Brownsville, TN	9/4/2002	19
Khaykeo	Ferguson	Mike Zumbahlen Regional Office	9/29/2003	18
Linde	Ellerby	JRN Design and Construction	8/28/2006	15
Gicelia	Gonzalez	Lavergne, TN	9/11/2006	15
Michael	Hopper	Concord #2, NC	9/10/2008	13
Prince	Minefield	Moffat Rd. Mobile, AL	9/22/2008	13
Kimberly	Swanson	Maryville, TN	9/29/2008	13
Hollie	Bowens	Travelers Rest, SC	9/1/2009	12
Alison	Daniels	Dyersburg, TN	9/18/2009	12
Amanda	Lambden	Glenn Barnes Regional Office	9/7/2010	11
Hayley	Holland	Herrin, IL	9/15/2010	11
Brandon	Baskin	Schillinger Rd. Mobile, AL	9/15/2010	11
Veronica	Rendon	Cape Girardeau, MO	9/8/2011	10
Chevon	Fulgham	Franklin, VA	9/4/2012	9
Richard	Webber II	Concord #2, NC	9/10/2012	9
Judy	Tackett	Mt. Sterling, KY	9/18/2012	9
Beau	Wilmoth	Concord #2, NC	9/27/2012	9
Wanda	Maye	Foley, AL	9/8/2014	7
Janice	Minefield	Moffat Rd. Mobile, AL	9/16/2014	7
John	Miller	Lebanon, TN	9/22/2014	7
April	Steele	Atoka, TN	9/29/2014	7

JRN ANNIVERSARY DATES in SEPTEMBER 2021

FIRST NAME	LAST NAME	LOCATION	DATE	YEARS
Brent	McHugh	Cape Girardeau, MO	9/8/2015	6
Jeania	Hardin	Manchester, TN	9/10/2015	6
Whitney	Caldwell	Lavergne, TN	9/15/2015	6
Anthony	Albright	Veterans Pkwy, Columbus, GA	9/21/2015	6
Allen	Harlow	Orange Ave. Roanoke, VA	9/22/2015	6
Tiffany	Girod	Gulf Breeze, FL	9/28/2015	6
Jessica	Evans	Schillinger Rd. Mobile, AL	9/8/2016	5
Ruby	Hawkins	Dawson Rd. Albany, GA	9/27/2016	5
Samuel	Battle	Stadium Drive, Phenix City, AL	9/28/2016	5
Stephanie	Bethea	Woodruff Rd. Greenville, SC	9/1/2017	4
Amanda	Woodard	Emmet St. Charlottesville, VA	9/12/2017	4
Dylan	Gumm	Corbin, KY	9/12/2017	4
Crystal	Mace	Lebanon, VA	9/18/2017	4
Brenden	Reynolds	Cape Girardeau, MO	9/23/2017	4
Deron	Hunt	E. Oglethorpe, Albany, GA	9/26/2017	4
Lashaundra	Leverett	Springhill Ave. Mobile, AL	9/27/2017	4
Yatarrah	Lucy	Moffat Rd. Mobile, AL	9/2/2018	3
Patricia	McDowell	Georgetown, KY	9/6/2018	3
Lucille	Smith	Williamson Rd. Roanoke, VA	9/11/2018	3
Kyndal	Kelm	Salem, IL	9/14/2018	3
Dominic	Prancik	Effingham, IL	9/17/2018	3
Jeffery	Mace	Benton, IL	9/18/2018	3
Pamela	Pryor	Troy, AL	9/18/2018	3
Corey	Holmes	Scottsville Rd. Bowling Green, KY	9/19/2018	3
Tammy	Duncan	Ft. Henry Dr. Kingsport, TN	9/21/2018	3
Jamie	Darden	Suffolk, VA	9/21/2018	3
Giuseppe	Turano	Palm Coast, FL	9/24/2018	3
Jared	Baldwin	Ft. Oglethorpe, GA	9/27/2018	3
Christopher	Oliver	Gallatin, TN	9/2/2019	2
Isaac	Tyler	McMinnville, TN	9/3/2019	2
Delondre	Weddington	Aquia, Stafford, VA	9/3/2019	2
Nazareth	Cortes	Aquia, Stafford, VA	9/3/2019	2
Bryn	Lux	Salem, IL	9/3/2019	2
India	Mincey	Ormond Beach, FL	9/6/2019	2
Cameron	Pease	Simpsonville, SC	9/7/2019	2
Chasity	Davis	JRN Human Resources Columbia, TN	9/9/2019	2
Karissa	Moore	Salem, IL	9/10/2019	2
Jamie	Easter	Georgetown, KY	9/10/2019	2
Beverly	Green	Tate's Creek, Lexington, KY	9/11/2019	2
Kody	Smith	Navarre, FL	9/11/2019	2
Jacob	Poore	Greer, SC	9/14/2019	2

JRN ANNIVERSARY DATES in SEPTEMBER 2021

FIRST NAME	LAST NAME	LOCATION	DATE	YEARS
Angela	McCullough	Shelbyville, TN	9/17/2019	2
Emanie	Brascom	South Lumpkin, Columbus, GA	9/17/2019	2
Zionne	Henry	Emporia, VA	9/18/2019	2
Shalena	Stanley	Winchester, TN	9/22/2019	2
Amre'	Davis	St. Stephens, Mobile, AL	9/26/2019	2
Shanay	Gray	Mt. Sterling, KY	9/27/2019	2
Kanean	Glover	Gallatin, TN	9/1/2020	1
Julius	Revely	Wards Rd. Lynchburg, VA	9/1/2020	1
Robert	Hairston	Moffat Rd. Mobile, AL	9/1/2020	1
Ladaysha	Kitt Harris	Prattville, AL	9/1/2020	1
Shaunae	Bell	13th Street, Phenix City, AL	9/1/2020	1
Jennifer	Heck	Mt. Vernon, IL	9/2/2020	1
Marcus	Crowell	14th Street, Phenix City, AL	9/2/2020	1
Nikeria	Graydon	Franklin, VA	9/3/2020	1
Michael	Bobbitt	Shelbyville, TN	9/4/2020	1
Stephanie	Owens	London, KY	9/8/2020	1
Quartaz	Rowls	N Monroe, Tallahassee, FL	9/8/2020	1
Latasha	Scott	Murfreesboro Rd. Franklin, TN	9/9/2020	1
Emily	Headrick	Seymour, TN	9/10/2020	1
Branden	Willison	Georgetown, KY	9/10/2020	1
Eliana	Acevedo	Ormond Beach, FL	9/10/2020	1
Cedricka	Davidson	Eastern Blvd. Montgomery, AL	9/10/2020	1
Bridget	Tubb	Shelbyville, TN	9/11/2020	1
Deon	Robertson Jr	Tanglewood, Roanoke, VA	9/11/2020	1
Dailynn	Craig	Benton, IL	9/11/2020	1
Thomas	Friend Jr	Marion, IL	9/11/2020	1
Faith	Vinson	Harrisburg, IL	9/11/2020	1
Anissa	Sollman	Cookeville, TN	9/12/2020	1
Santacruz	Moran	Chatsworth, GA	9/12/2020	1
Debraiona	Moody	Kannapolis, NC	9/13/2020	1
Cassandra	Fitzpatrick	Harrisburg, IL	9/14/2020	1
Josue	Sandoval Rodriguez	Cape Girardeau, MO	9/14/2020	1
Kenneth	Moody	Ft. Henry Dr. Kingsport, TN	9/15/2020	1
Melisa	Cameron	Ft. Oglethorpe, GA	9/15/2020	1
Derrick	Riley	Mauldin, SC	9/15/2020	1
Jabauri	Randolph	Manchester Expswy, Columbus, GA	9/15/2020	1
Gayle	Moore	Manchester Expswy, Columbus, GA	9/15/2020	1
William	Boettcher	Gloucester, VA	9/16/2020	1
Jakod	McCall	St. Stephens, Mobile, AL	9/16/2020	1
Kierra	Wilson	N. Highland, Jackson, TN	9/17/2020	1
Pauline	Pierce	Suffolk, VA	9/17/2020	1

JRN ANNIVERSARY DATES in SEPTEMBER 2021

FIRST NAME	LAST NAME	LOCATION	DATE	YEARS
Dawson	Bargo	Chatsworth, GA	9/17/2020	1
Rebecca	Carrier	Henderson KY	9/17/2020	1
Kristina	Scalf	Ft. Henry Dr. Kingsport, TN	9/18/2020	1
Breashaunti	Kea	Simpsonville, SC	9/18/2020	1
Gary	Hall	Owensboro KY	9/18/2020	1
Betty	Perez	Terre Haute #2, IN	9/19/2020	1
Melchor	Lopez Reynoso	Chatsworth, GA	9/19/2020	1
Evan	Hyde	Pigeon Forge, TN	9/20/2020	1
David	Robinson	Waynesboro, VA	9/20/2020	1
Jennifer	Compton	Terre Haute, IN	9/20/2020	1
Shanqueria	Roberts	Capital Circle, Tallahassee, FL	9/20/2020	1
Ralph	Price	Sevierville, TN	9/21/2020	1
Sydney	Hightshoe	Robinson, IL	9/21/2020	1
John	Harris	Atoka, TN	9/22/2020	1
Cassie	Phelan	Rocky Top, TN	9/22/2020	1
Jordan	Foust	Rocky Top, TN	9/22/2020	1
Krista	Carter	Vinton, VA	9/22/2020	1
Lane	Bailey	Gaffney, SC	9/24/2020	1
Donovan	Bolden	Paris, TN	9/25/2020	1
Alix	Foxx	Shelbyville, TN	9/25/2020	1
Daniel	Heath	Shelbyville, TN	9/25/2020	1
Jerry	Caddell Jr	Williamsburg, KY	9/25/2020	1
Jeffrey	Cook	Moffat Rd. Mobile, AL	9/25/2020	1
Alexis	Stevens	Lebanon, VA	9/26/2020	1
Aniya	McGill	Williamson Rd. Roanoke, VA	9/26/2020	1
Virgil	Tribout	Chatsworth, GA	9/29/2020	1
Katrina	McPherson	Danville, KY	9/29/2020	1
Dakota	Coleman	North Roan Johnson City, TN	9/30/2020	1

Jay Web, Area Coach, was left out of a previous anniversary list. His anniversary is anniversary date is **11/15/2003**. I apologize for the error and will try to get it right next time.

**The JRN Connection is published monthly.
Send photos, articles, etc. to
allen.underwood@jrninc.com. This issue and
back issues are always available at
www.newsletter.jrninc.com/**